

BEYOND DIAL TONE

OPTIONS FOR UPGRADING YOUR PBX

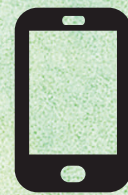
Since the Y2K bubble, companies have been reluctant to invest in their private branch exchanges. Now, many face aging telephone systems that are reaching end-of-life. What are the upgrade options?

1



STATUS QUO

Make no changes to the system and make patchwork fixes as required. This has no upfront costs, but leaves the PBX isolated from other applications and with expensive ongoing maintenance like moves, adds and changes (MACs).



2

ELIMINATE THE DESK PHONE

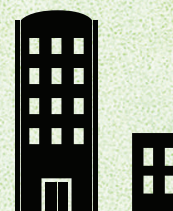
Go completely Web-based or mobile. This allows some Voice over IP (VoIP) benefits on the desktop, but there are challenges in terms of centralized management.

3



HYBRID

IP-enable the existing PBX. This allows some of the benefits of VoIP now while extending the life of the existing PBX.



4

TRIAL VoIP

In a branch or department, turn the network into the PBX. Relegate the existing PBX to a phone gateway. Migrate voice-mail and PSTN services to the network, then gradually migrate users.

5



RIP AND REPLACE

Make a wholesale changeover to VoIP. This is the most aggressive and initially costly approach, best reserved for end-of-life scenarios.

Learn more about your PBX upgrade options from our on-demand Webinar, MIGRATING YOUR PBX, sponsored by Cisco Systems.

